



FACTS ABOUT ENBRIDGE GAS OHIO

Enbridge Gas Ohio is committed to ensuring the safety and reliability of natural gas distribution for our communities. As part of Enbridge Inc., our operations involve the delivery of natural gas to approximately 1.2 million customers in our service territory that includes Cleveland, Akron, Canton and Youngstown in northeastern Ohio, Lima in western Ohio and Marietta in southern Ohio. We prioritize safety in all aspects of our work, including infrastructure maintenance and emergency response protocols. Emergency responders and contractors working with us are crucial partners in maintaining these high standards. We provide extensive training and resources to ensure preparedness and effective collaboration during any incidents, safeguarding the well-being of our customers and the broader community. Thank you for being part of this important mission.

- Enbridge Gas Ohio operates and maintains over 22,000 miles of natural gas pipelines within its service territory.
- Enbridge Gas Ohio receives and responds to over 300,000 “Call Before You Dig” tickets on an annual basis.
- Enbridge Gas Ohio operates one of the largest underground natural gas storage fields in the United States, located in Stark, Summit, and Wayne counties, with a total volume capacity of 170 billion cubic feet.

PIPELINES/SYSTEMS OPERATED BY ENBRIDGE GAS OHIO

The following are the types of natural gas pipeline systems:

Distribution pipelines are used to transport natural gas to your home or place of business. These are usually composed of smaller-diameter, interconnected pipelines. Large distribution lines, called mains, along with smaller lines, called service lines, deliver natural gas under streets to homes and businesses. Related structures are regulator stations, customer meters, and regulators and valves.

Transmission pipelines are used to move gas from treatment plants or processing facilities long distances between cities, states and even across the continent. These are usually longer and larger in diameter. Related structures are compressor stations, valves and metering stations.

Enbridge’s system includes additional unique facilities that help maintain the necessary gas pressures to provide safe delivery of natural gas to customers. Public safety and environmental

protection are top priorities in any pipeline emergency response. Together we can make natural gas safety a priority every day. Your awareness and actions can increase the safety of your home and community. If you suspect abnormal or suspicious activity, call 911 and Enbridge Gas Ohio at 877-542-2630 from a safe location.

RECOGNIZING A RIGHT-OF-WAY

A pipeline right-of-way is a strip of land over and around a pipeline where some of the property owner’s legal rights have been granted to a pipeline company.

Pipeline rights-of-way must be kept free from structures and other obstructions for your safety and to provide access for maintenance and in the event of an emergency.

The right-of-way is an important tool enabling Enbridge Gas Ohio to protect its pipelines and facilities and to provide safe, reliable, and affordable service.

RIGHT-OF-WAY ENCROACHMENTS

- Do not erect buildings or structures, or plant trees or other obstructions on the pipeline rights-of-way.

**EMERGENCY CONTACT:
1-877-542-2630**

PRODUCTS/ DOT GUIDEBOOK ID#/ GUIDE#:		
Natural Gas	1971	115

**OHIO
COUNTIES OF OPERATION:**

Allen	Mahoning
Ashland	Medina
Ashtabula	Mercer
Auglaize	Monroe
Belmont	Morgan
Carroll	Muskingham
Columbiana	Noble
Coshocton	Paulding
Cuyahoga	Portage
Erie	Putnam
Fulton	Sandusky
Geauga	Shelby
Guernsey	Stark
Hancock	Summit
Hardin	Trumbull
Harrison	Tuscarawas
Holmes	Van Wert
Knox	Washington
Lake	Wayne
Lorain	Wood
Lucas	

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

- Do not excavate, change the grade or impound water within the rights-of-way without our permission.
- Do not move heavy equipment or logs across the rights-of-way and avoid blasting within 1,000 feet of the pipeline without our approval.

Although building on the right-of-way is prohibited, under certain conditions roads, railroads, streets, cables, and other utility lines may cross the pipeline. In these instances, Enbridge Gas Ohio will work with the owner/ developer/contractor to accommodate such construction. The owner and/or developer will be required to pay any costs necessary to ensure the pipeline meets all regulations.

DID YOU KNOW!

You can spot a natural gas leak by:

- Smell: A sulfur-based additive gives natural gas its rotten-egg smell
- Sight: Dry spots, especially in wet fields, discolored soil, dead or dying vegetation near a pipeline may indicate a leak: Also, look for dirt blowing into the air or bubbles in standing or moving water.
- Sound: Leaks may make a loud, high-pitched whistle or roar.

RESPONDING TO A PIPELINE LEAK

DO

1. Leave the area immediately moving to an upwind location.
2. Warn others to stay away.
3. From a safe place call 911 and then Enbridge Gas Ohio.

DO NOT

1. DO NOT try to find the source of the leak.
2. DO NOT try to turn natural gas valves on or off. NEVER try to repair or reduce the flow of gas.
3. DO NOT use any light switch, electric switch, telephone, garage door opener as they can cause a spark and ignite gas.
4. DO NOT use your cell phone, flashlight or other battery-powered device.
5. DO NOT smoke, use a lighter or strike a match.
6. DO NOT start or stop nearby vehicles, machinery or device that may spark.
7. DO NOT attempt to put flames out if it ignites. Let it be.
8. DO NOT return to the area until notified by Enbridge Gas Ohio or emergency services that it is safe to do so.



**Know what's below.
Call before you dig.**

CALL BEFORE YOU DIG – IT'S THE LAW!

Ohio's One-Call communication system, Ohio811, provides one telephone number for excavation contractors and the general public to call for notification of their intent to use equipment for excavating, blasting, tunneling, or other similar work.

If you plan work that will disturb the earth, it is the law to call Ohio's one-call notification system for FREE location services. An accident involving a pipeline could be costly and dangerous. If you disturb the pipeline, corrosion or other damage to these facilities could eventually occur.

Determine the location of underground facilities by calling the one-call notification system and let them know where your work is to take place. Please call two business working days prior to the start of the project for this free service.

When calling for assistance in locating underground facilities, be prepared to give:

1. Your name
2. Your telephone number
3. The company you represent (if applicable)
4. The location of the work
5. The type of project
6. The date and time the project is scheduled to begin
7. Whether or not you'll be using explosives

By law, everyone MUST contact the Ohio811, by dialing 811 or (800) 362-2764, at least 48 hours but no more than 10 working days before beginning ANY digging project.

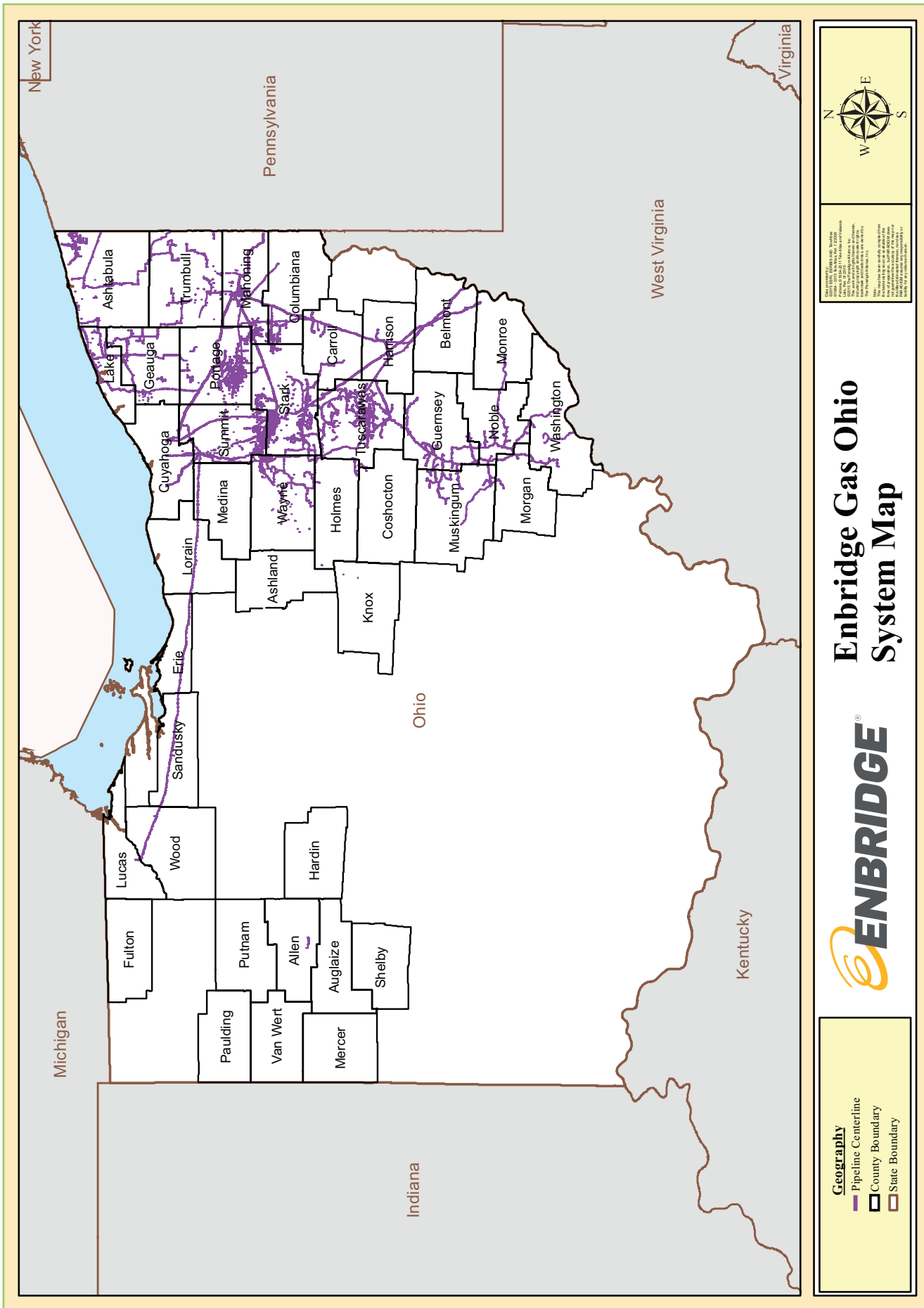
SEE SOMETHING! SAY SOMETHING!

Be aware of people acting suspiciously near pipelines or pipeline facilities. If you suspect suspicious activity, call 911 or Enbridge Gas Ohio at 877-542-2630, suspicious activity could include:

- People or vehicles loitering in the vicinity of pipelines or facilities
- People taking photos, video or showing other unusual interest in pipelines and facilities



**24-hour Emergency Number
(877) 542-2630**



©2010 ENBRIDGE ENERGY SERVICES, INC. All rights reserved. This map is for informational purposes only. It is not intended to be used as a legal document. The information on this map is subject to change without notice. ENBRIDGE ENERGY SERVICES, INC. is not responsible for any errors or omissions on this map.

Enbridge Gas Ohio System Map



Geography
 — Pipeline Centerline
 □ County Boundary
 □ State Boundary